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# AI-Based Movie Content Rating and Recommendation System

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Abstract - The rapid growth of the film industry and the increasing availability of digital content have posed significant challenges in terms of movie content rating and personalized recommendation systems. This research presents an innovative and advanced approach to address these challenges by leveraging artificial intelligence (AI) techniques. Theprimary objective of this research is to develop an AI-based movie content rating and recommendation system that enhances user experience and promotes content diversity. The research proposes the implementation of a dynamic intelligent conversational chatbot system that interacts with users, allowing them to provide feedback, receive personalized recommendations, and obtain detailed information about movies. By employing natural language processing and machine learning algorithms, the chatbot system adapts to user preferences, learning from past interactions and continuously improving the quality of recommendations. Additionally, the research explores the field of sentiment analysis in Singlish, a unique language variant, to accurately assess the emotional tone of movie reviews. This analysis helps in understanding user sentiments towards specific movies and assists in fine-tuning the recommendation system. Furthermore, this research investigates the task of video-based movie genre classification, where research employs deep learning techniques to automatically assign genres to movies based on their visual content. This approach allows for more accurate and efficient genre tagging, which is essential for both content rating and recommendation purposes. Lastly, this research proposes a novel method for movie contentbased video retrieval from short video clips, utilizing deep learning architectures to extract relevant information and enable efficient searching within a movie.

*Keywords:* AI, Machine Learning, movie rating, recommendation system, chatbot, sentiment analysis, video genre classification, video retrieval.

## I. INTRODUCTION

With the rapid growth of the digital entertainment industry, the availability of movies and the diversity of content

has expanded exponentially. As a result, moviegoers face the challenge of navigating through an overwhelming number of choices to find content that aligns with their preferences and values. To address this issue, AI-based movie content rating and recommendation systems have emerged as valuable tools. These systems leverage the power of artificial intelligence to analyze movie content, classify it based on various criteria, and provide personalized recommendations to users.

The traditional approach to content rating and recommendation systems relied heavily on human curation, involving expert reviewers and critics to manually assess and categorize movies. While this method has its merits, it can be time-consuming, subjective, and may not cater to the diverse tastes and preferences of individual users. Therefore, there is a growing need for automated and intelligent systems that can efficiently evaluate movie content and provide tailored recommendations.

AI-based movie content rating systems employ machine learning algorithms to analyze various aspects of movies, including language, violence, nudity, substance use, and thematic elements. These algorithms process vast amounts of data, such as movie scripts, reviews, and visual cues, to generate objective and consistent content ratings. By considering multiple factors and patterns, AI models can produce more accurate and comprehensive assessments of movie content, allowing users to make informed decisions about what they choose to watch.

Moreover, AI-based movie recommendation systems utilize collaborative filtering techniques and deep learning algorithms to provide personalized recommendations to users. By collecting and analyzing user data, including viewing history, preferences, and demographic information, these systems can identify patterns and similarities between users to generate tailored movie recommendations. This approach enhances user satisfaction by suggesting movies that align with their tastes while also introducing them to new and relevant content. While AI-based movie content rating and recommendation systems offer significant potential benefits, some ethical considerations and challenges need to be addressed. Ensuring fairness, transparency, and avoiding



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algorithmic biases are critical aspects in the development of these systems [1].

It is essential to strike a balance between automated content analysis and user privacy, respecting users' rights and ensuring their data is protected [2].

AI-based movie content rating and recommendation systems have emerged as innovative solutions to assist moviegoers in finding relevant content that suits their preferences. These systems leverage AI technologies to evaluate movie content objectively and provide personalized recommendations. By combining automation with user data analysis, AI-based systems can enhance the movie viewing experience, allowing users to make informed decisions and discover new content with ease.

### **II. RELATED WORK**

The field of AI-based movie content rating and recommendation systems has witnessed remarkable advancements and extensive research efforts in recent years. Researchers and practitioners have explored diverse approaches and techniques to enhance systems' accuracy, efficiency, and user experience. In this section, in-depth overview of the existing literature is presented, highlighting the unique and advanced contributions made by previous studies in each subtopic.

Movie content rating systems have been a subject of considerable research interest. These systems aim to provide accurate and reliable information about the content of movies, enabling users to make informed decisions regarding their suitability. Early approaches relied on rule-based systems, employing predefined guidelines and criteria to assign ratings. However, recent advancements in machine learning and natural language processing have revolutionized the rating process.

For instance, by automatically extracting relevant information from movies, such as dialogue, themes, and visual elements, their approach demonstrated superior performance compared to traditional rule-based systems. The use of deep learning models allowed for a more nuanced understanding of movie content, leading to more accurate and comprehensive ratings [4,13].

The exponential growth of online streaming platforms and the vast amount of available movie content have necessitated the development of sophisticated movie recommendation systems. These systems leverage AI techniques to provide personalized recommendations to users based on their preferences and viewing history. Collaborative filtering, a popular approach used in recommendation systems, analyzes user behavior and preferences to identify similar users and suggest relevant movies.

However, recent studies have delved into novel techniques to enhance the accuracy and diversity of recommendations. By incorporating deep learning, their hybrid approach outperformed traditional collaborative filtering methods in terms of recommendation accuracy. The deep learning models were able to learn intricate patterns and associations within user data, resulting in more accurate and personalized recommendations [3].

The development of intelligent conversational chatbots is a crucial aspect of enhancing user interaction and engagement in movie content rating and recommendation systems. Chatbots provide users with dynamic and personalized conversations, offering a more natural and intuitive experience. Extensive research has been conducted to apply natural language processing and machine learning techniques to build effective chatbot systems.

Enabling more coherent and context-aware conversations. The attention mechanism allowed the chatbot to focus on relevant parts of the conversation, leading to more meaningful and accurate responses. Furthermore, recent advancements in deep learning and reinforcement learning have been leveraged to develop chatbots with improved language understanding and response generation capabilities, thus further enhancing the user experience. These advanced chatbot systems can engage users in meaningful conversations, understand their preferences, and provide personalized movie recommendations [5,11].

Sentiment analysis plays a pivotal role in understanding user opinions and preferences toward movies. By analyzing movie reviews, sentiment analysis techniques extract valuable insights that inform content rating and recommendation systems. While sentiment analysis has been extensively studied in major languages, limited research has focused on non-standard or dialectal languages.

Addressing this gap Singlish is a colloquial form of English and Sinhala mixed text in Sri Lanka. Their approach utilized machine learning algorithms trained on Singlishspecific datasets, achieving promising results in sentiment classification and opinion mining. This novel contribution enables more accurate and reliable sentiment analysis in movie content rating systems for Sinhala-speaking users. By understanding the sentiment expressed in reviews, movie recommendation systems can better align with users' preferences and provide more relevant recommendations. [6,10].



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Traditionally, movie genre classification relied heavily on textual metadata, such as movie titles and descriptions. However, the emergence of video-based genre classification has garnered attention due to its potential to capture visual and audio cues, leading to more accurate genre labeling. Various deep learning architectures, including convolutional neural networks (CNNs) and recurrent neural networks (RNNs), have been employed to extract features from movie trailers or clips and classify them into different genres.

By considering the temporal aspect of movies, their approach achieved improved genre classification performance compared to traditional methods. The combination of CNNs and LSTMs allowed for the extraction of both spatial and temporal information, capturing the essence of different genres more effectively [7,9].

The proliferation of short videos and user-generated content necessitates efficient movie content retrieval. Contentbased video retrieval techniques aim to retrieve relevant movie clips or scenes based on their visual content, without relying on explicit annotations or tags. Deep learning models, such as convolutional neural networks (CNNs) and recurrent neural networks (RNNs), have been employed to extract visual features from videos and enable effective retrieval.

A video retrieval system was developed by combining Convolutional Neural Networks (CNNs) with Recurrent Neural Networks (RNNs) to capture both spatial and temporal information in movie scenes. This approach has demonstrated promising results in content-based video retrieval from short videos, offering users a seamless and accurate search experience. By leveraging deep learning models, the system can understand and match visual features, enabling efficient retrieval of relevant movie content [8,12].

# **III. METHODOLOGY**

In the dynamic landscape of interactive technology, the rise of intelligent conversational chatbot systems is remarkable, poised to forge lifelike dialogues through the cutting-edge amalgamation of natural language processing and machine learning. This entails methodical data collection, preprocessing, sequence-to-sequence model deployment, context management, potential reinforcement learning infusion for enriched interactions, and continual adaptation to evolving linguistic trends and user predilections.

Simultaneously, sentiment analysis in Singlish movie reviews assumes significance, employing machine learning for discerning sentiments in this dialect. The comprehensive methodology envisions dataset curation, manual annotation, text preprocessing, feature extraction, diverse model training, robust evaluation, and potential real-world application as a web API.

In the realm of multimedia analysis, automated videobased genre classification unfurls, intertwining machine learning and computer vision to decode visual cues, thereby categorizing movies into distinct genres. This methodical journey involves dataset assembly, video frame feature extraction, aggregation, genre classifier training, stringent evaluation, and the pursuit of real-time classification prowess.

Concomitantly, content-based retrieval of movie segments thrives on swiftly pinpointing relevant scenes within movies based on user inquiries. This quest mandates visual and audio feature extraction, indexed dataset preparation, user query analysis, similarity scoring, retrieval, presentation of prime scenes, and even potential iterative refinement through user feedback. Collectively, these encapsulated insights and methodologies illuminate the crux and systematic pathways of the delineated subjects, presenting a succinct panorama of their aspirations and methodical underpinnings.

The below diagram shows the system diagram of AI based movie Content Rating and Recommendation System. including dynamic Intelligent Conversational Chatbot, sentiment analysis of movie review in Singlish language. video-based movie genre classification, video retrieval from short video.



Figure 1: System Diagram

#### 3.1 Dynamic Intelligent Conversational Chatbot

To create a Dynamic Intelligent Conversational Chatbot System for a movie content rating and recommendation platform, the researchers employed a blend of advanced natural language processing (NLP) techniques and dynamic dataset acquisition. By integrating recurrent neural networks (RNNs) or transformer-based architectures, they aimed to empower the chatbot with a sophisticated understanding of language nuances. To feed the model with relevant data, they aggregated a diverse array of movie-related conversations,



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queries, and responses from online forums, social media platforms, and movie review websites. Subsequently, these datasets underwent meticulous preprocessing, including cleansing, tokenization, and named entity recognition, enabling the chatbot to seamlessly comprehend and respond to user inquiries, providing personalized recommendations based on user preferences.

## 3.2 Sentiment Analysis of Movie Reviews in Singlish Language Using Machine Learning

The researcher's exploration into sentiment analysis of movie reviews in the Singlish language commenced with the procurement of an annotated corpus of Singlish movie reviews. This corpus was meticulously curated from online platforms and social media, serving as the foundation for training the sentiment analysis model. Imbued with sentiment labels courtesy of human annotators, the corpus underwent rigorous preprocessing tailored to Singlish's unique linguistic attributes, encompassing colloquialisms and code-switching. Through techniques such as tokenization, stemming, and partof-speech tagging, the researcher morphed raw text into a structured format fit for training machine learning models. By evaluating these models through established metrics like accuracy, precision, recall, and F1 score, the researcher intends to unearth valuable insights into the sentiments embedded within Singlish-speaking users' movie reviews.

### 3.3 Video-Based Movie Genre Classification

This methodology for video-based movie genre classification capitalizes on the visual richness of movie trailers, clips, and keyframes. By harnessing the potential of convolutional neural networks (CNNs) and deep learning, the goal is to extract intricate visual features that are crucial for discerning a movie's genre. To achieve this, a diverse collection of videos from various sources will be amassed and meticulously labeled with their respective genres. The ensuing preprocessing stages, encompassing keyframe extraction, resizing, and normalization, are tailored to the idiosyncrasies of video data. The essence lies in the extraction of visual features, such as color histograms and spatial-temporal descriptors, a task entrusted to advanced techniques like CNNs or motion analysis. Through rigorous evaluation, the prowess of this video-based approach in genre classification against conventional text-based systems will be showcased.

# 3.4 Movie Content-Based Video Retrieval from Short Video

Researchers are drawn to the territory of Movie Content-Based Video Retrieval from Short Videos and are inspired to craft an innovative system that will enable users to explore content in new and exciting ways. Their methodology involves collecting short videos that showcase the diversity of movie content. Keyframes and metadata are then extracted from these videos to create a comprehensive content repository. It is within the realm of deep learning, specifically convolutional and recurrent neural networks, that the magic transpires. These networks extract both visual and audio features, enabling an immersive exploration experience for users. Users can delve into specific scenes or sequences through these mechanisms, guided by natural language queries. As the system yields results based on content similarity, the efficiency and effectiveness of retrieval are meticulously evaluated through established metrics, while ensuring a user-centric experience through user studies.

### IV. RESULTS AND DISCUSSIONS

The dynamic conversational chatbot system played a central role, leveraging natural language processing and deep learning to engage users in meaningful conversations and extract their preferences and interests. Experimental outcomes revealed the system's ability to capture nuanced user preferences, offering highly personalized recommendations that resonated with users. Furthermore, the chatbot's understanding of user queries showed significant improvements over traditional keyword-based systems, enhancing the movie selection process through its interactive nature.

In comparison to existing research in the field of conversational chatbot systems and recommendation engines, the dynamic conversational chatbot system stands out due to its advanced natural language processing capabilities and deep learning integration. Traditional keyword-based systems have limitations in understanding user intent and preferences accurately, often leading to irrelevant recommendations. The dynamic conversational chatbot system, on the other hand, excels at capturing nuanced user preferences through meaningful conversations, enabling highly personalized and resonant recommendations.

The sentiment analysis of Singlish movie reviews, although challenging due to unique linguistic traits, proved crucial. A specialized model achieved satisfactory accuracy in determining sentiment, subsequently enhancing the overall recommendation system. By considering the emotional nuances of user reviews, the system provided contextually relevant recommendations, significantly enriching the moviewatching experience.

A crucial factor in the success of the dynamic conversational chatbot system is the sentiment analysis of Singlish movie reviews. While sentiment analysis is commonly employed in recommendation systems, the linguistic traits of Singlish present unique challenges. The



specialized sentiment analysis model not only overcame these challenges but also contributed significantly to the enhancement of the recommendation system. By incorporating emotional nuances from user reviews, the system delivers contextually relevant recommendations by figure 2, thereby elevating the overall movie-watching experience. This approach sets the research apart from conventional systems that solely rely on objective data points.

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Figure 2: Sentiment Analysis Sample Interface

The video-based genre classification component has demonstrated promising results by automating genre assignments through visual content analysis. The model's commendable accuracy in genre classification is based on visual cues like scenes and color palettes and refined genrebased recommendations. This integration empowered users to discover movies aligned with their genre preferences with greater precision.

By leveraging visual cues such as scenes and color palettes, this model achieves commendable accuracy in genre classification, leading to refined genre-based recommendations. This automation empowers users to discover movies that align precisely with their genre preferences, surpassing traditional genre classification methods that often fall short in accuracy and personalization.

Figure 3 presents a classification of films based on their genres and source.



Figure 3: Accuracy Chart

Content-based video retrieval from short movies was also of vital importance, catering to the rise of short-form video platforms. Experiments showcased the model's ISSN (online): 2581-3048 Volume 7, Issue 11, pp 120-126, November-2023 https://doi.org/10.47001/IRJIET/2023.711017

effectiveness in identifying key elements such as scenes and dialogues from short videos (Figure 4). This feature enriched the recommendation process, allowing users to explore movies based on specific elements and significantly enhancing the overall movie discovery experience.

This aspect of the research opens new avenues for movie discovery based on specific elements such as scenes and dialogues. Traditional systems lack this level of granularity, making the proposed approach more comprehensive and appealing to users who seek more targeted recommendations. Experimental outcomes demonstrate consistent improvements across multiple aspects of the movie recommendation process. The research has not only enhanced the accuracy of user query understanding and sentiment analysis but also automated genre classification and enriched content-based video retrieval.



Figure 4: Web Site Sample Interface

These improvements collectively contribute to a highly refined and personalized movie discovery experience. Developing an intuitive user interface that seamlessly integrates all these features ensures that users have a convenient and enjoyable experience when exploring movies. The clean and modern design, along with the prominent Browse button, emphasizes ease of use and encourages users to engage with the system actively.

### V. CONCLUSION AND FUTUR WORKS

The proposed research on an AI-based movie content rating and recommendation system has opened new horizons in the realm of entertainment and personalization. By harnessing the power of artificial intelligence, the researchers have addressed the challenges faced by traditional content rating systems and enhanced the movie-watching experience for individuals across diverse backgrounds. Through their study, they have successfully developed a sophisticated algorithm that analyzes various factors, such as genre, language, violence, nudity, and explicit content, to accurately classify movies and provide appropriate content ratings. This system not only ensures the protection of vulnerable audiences, such as children and teenagers, but also empowers



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viewers to make informed decisions about the movies they choose to watch.

The proposed research has gone beyond mere content rating and delved into the realm of personalized movie recommendations. Leveraging the vast amounts of data available, the AI-based system considers individual preferences, viewing history, and demographic information to generate tailored recommendations. By doing so, the researchers have created a platform that caters to the unique tastes of each user, introducing them to movies that they may have otherwise overlooked. This personalized approach not only enhances user satisfaction but also catalyzes the discovery of new cinematic experiences.

The proposed research has highlighted the potential of AI in revolutionizing the movie industry. The integration of advanced algorithms and machine learning techniques has not only streamlined the content rating process but has also paved the way for a more inclusive and diverse range of movies to reach audiences. By breaking down barriers and promoting accessibility, the system contributes to the democratization of film and fosters a rich cultural exchange.

AI-based movie content rating and recommendation systems represent a significant step forward in the entertainment industry. By leveraging the power of AI, the researchers have not only enhanced content classification and user experience but also opened doors to a more diverse and inclusive cinematic landscape. When moving forward, it is imperative to continue refining and expanding upon this research, fostering a symbiotic relationship between technology and creativity for the betterment of the moviewatching community.

The research faces limitations primarily tied to data availability, quality, and potential bias. Limited diverse movie datasets may impact model generalizability, and usergenerated content quality, such as reviews, introduces noise. While innovative, focusing on Singlish sentiment analysis may hinder adapting to other languages or cultures. Addressing subjectivity in content rating is challenging due to cultural biases. Unintended biases in AI systems, leading to unfair outcomes, require ongoing vigilance. Technical challenges may arise from data scale, computational demands, and real-time performance. User acceptance depends on privacy concerns and recommendation transparency, vital for system viability. Despite these limitations, the research has achieved significant milestones, and numerous exciting opportunities for future advancement remain. One promising direction involves integrating multi-modal data, combining text, visuals, and audio features to create a more comprehensive understanding of movies for enhanced content

ratings and personalized recommendations. Further enhancement of the dynamic chatbot system to engage users in real-time, context-aware conversations represents a crucial area for improvement. Language diversity and localization can broaden the system's reach, necessitating the development of robust models for sentiment analysis across various languages and cultures.

To provide users with more nuanced content ratings, future work should focus on finer categorization of elements such as violence, nudity, and language. Ethical considerations, including bias mitigation, transparency, and user privacy, are essential aspects that require exploration as AI recommendation systems become ubiquitous. Personalized learning algorithms can adapt to individual preferences, while a user feedback loop ensures continuous system refinement. By addressing these areas, the research community can shape the future of AI-driven movie recommendations, making them smarter, more inclusive, and ethically sound in this rapidly evolving field.

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